



Arolygiaeth Gofal a Gwasanaethau Cymdeithasol Cymru  
Care and Social Services Inspectorate Wales

## Care and Social Services Inspectorate Wales

**Children and Families (Wales) Measure 2010  
Child Minding and Day Care (Inspection and Information for Local  
Authorities) (Wales) Regulations 2010  
The Child Minding and Day Care (Wales) Regulations 2010**

# Inspection Report

**Tiny Tots Day Nursery**

**106a Meliden Road  
Prestatyn  
LL19 8RL**

**Type of Inspection – Focused  
Date(s) of inspection – Thursday, 26 November 2015  
Date of publication – 29 December 2015**

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## Summary

### About the service

Tiny Tots Day Nursery is registered with the Care and Social Services Inspectorate Wales to provide full day care for up to 86 children. The owner and registered person of the nursery Mrs Tina Jones, has run the setting since 1972.

The nursery operates in a converted large bungalow which is also the registered person's home. It is situated on the main road on the edge of Prestatyn and is open from 7am to 6 pm every weekday. The children are cared for in base rooms according to their age. All of the children have access to the extensive grounds which are divided into interesting areas and include an outside classroom. The nursery collects children from a number of local schools.

The setting is part of the Flying Start and Early Years initiatives. They are also involved with the Tiny Tums Healthy Eating programme.

The language of the nursery is English with some Welsh.

### What type of inspection was carried out?

This was a scheduled, unannounced, focused inspection and the experiences of the children were considered.

Information for this report was gathered from:

- Discussion with some of the children present
- Discussion with the members of staff, registered person and room managers
- Examination of some relevant documentation including a sample of children's daily diaries
- The history of the registered setting held by CSSIW, including the previous Inspection report
- Observations of children using the Short Observational Framework for Inspection (SOFI) tool. The SOFI tool enables inspectors to observe and record life from a children's perspective; how they spend their time, activities, interactions with others and the type of support received
- Other observations gave CSSIW an insight into other examples of experiences for the children, including the play and learning and the use of the environment and resources made available.

### What does the service do well?

We the Care & Social Services Inspectorate Wales (CSSIW) observed that the service provided continues to meet the requirements of the Child Minding & Day Care Regulations (Wales) 2010 and The National Minimum Standards for Regulated Day Care – Revised March 2012. Parents and children using this service can be confident that the registered person and nursery manager make every effort to ensure the continued high standard of care offered.

The service has a good record of what the children have been doing and the daily routines which include a record of the food eaten by individual children and if they have had a sleep

and for how long. This is recorded in individual diaries and sent home with the child after every session they attend. There is also a space in the diary for parents to write any comments. This ensures that there is a good form of communication between the nursery and parents.

**What has improved since the last inspection?**

Since the last inspection the nursery has employed a number of new staff and some staff have moved into different rooms within the nursery. This has meant that not only are individual skills and abilities effectively deployed but this has also enhanced the staffing team further. The arrangement has ensured that staff are happy in their work, which helps to create an atmosphere that is warm and welcoming.

**What needs to be done to improve the service?**

There were no issues of non compliance to report.

No positive practice recommendations were discussed with the registered person on this occasion as it was felt that a clear action plan of improvements had been compiled based on the nursery's own quality assurance systems. The registered person and room managers are mindful to maintain the high standards they set.

## Quality Of Life

We (CSSIW) found that the setting provides a good level of care for the children and is a happy place offering a good quality of life and learning experiences for the children.

Tiny Tots Nursery actively seeks the opinions of the service users and encourages parents to share their views through informal discussions and the use of daily diaries. The diaries outline events that have taken place during the day and they also provide a space for parents to make any comments they wish to share with the nursery staff or management.

Staff showed that they knew the children well and were aware of their likes and dislikes. During the inspection the babies were observed being allowed to sleep when they needed. This evidences that the individual needs of the children come first and that routines can be flexible to care for these individual needs and habits.

Throughout the nursery children are given the opportunity to be positively occupied and stimulated through a range of resources that include soft and plastic toys. In the toddler area there was a corner set up as a soft play area. Children were observed rolling, climbing, jumping and having lots of fun in the area, which was developing their social skills, as they were playing with other children and enhancing the development of their physical skills. In the toddler room there is a large window that is low enough for children to look out of. During the inspection children were watching and waiting for the squirrel to return to the tree. Staff in the room were having discussions with them about what else they could or might see which further enhanced their learning experiences and knowledge of the world around them.

Resources in the toddler and pre-school rooms are stored to enable them to be accessible for the children, which encourages them to be independent in their choice of activity. Babies' independence is encouraged through providing resources that allow them to pull themselves up and begin to walk when they are ready to do so. Parents can be assured that the medical needs of their children are met with all members of staff attending first aid training. Individual medical needs are catered for through the completion of forms that are part of the registration process for each child before starting the nursery. Individual needs, including allergies, are displayed in the room the child is attending to ensure all staff are aware and able to cater for these needs.

Good health and hygiene is promoted through the nursery being part of the Designed to Smile scheme and the cook attending Tiny Tums training to ensure that children are offered nutritional snacks and meals. Staff follow a nappy changing policy that is displayed in the relevant areas to remind them of the procedure to follow and we observed high chairs being sanitised before and after being used.

In the outdoor area of Tiny Tots there are chickens for the children to look after. This proves very popular with the children and they enjoy watching them and collecting eggs. This promotes and teaches children about the importance of caring for others as well as learning about living things. Tiny Tots delivers the care and atmosphere that allows the children to feel warmth, attachment and belonging through an environment where staff

give lots of cuddles and praise and displays celebrating children's work.

## **Quality Leadership and Management**

This inspection focused on the quality of life theme. CSSIW did not consider it necessary to look at quality of leadership and management on this occasion because it was not part of the focus, however this theme will be considered during future inspections. Parents can be assured that the leadership and management are experienced and committed to continuous improvement.

## Quality Of Staffing

This inspection focused on the quality of life theme. CSSIW did not consider it necessary to look at the quality of staffing on this occasion because it was not part of the focus, however this theme will be considered during future inspections. Parents can be assured that their children are looked after by experienced and qualified staff.

## Quality Of The Environment

This inspection focused on the quality of life theme. CSSIW did not consider it necessary to look at quality of the environment on this occasion because it was not part of the focus, however this theme will be considered during future inspections.

## How we inspect and report on services

We conduct two types of inspection; baseline and focused. Both consider the experience of people using services.

- **Baseline inspections** assess whether the registration of a service is justified and whether the conditions of registration are appropriate. For most services, we carry out these inspections every three years. Exceptions are registered child minders, out of school care, sessional care, crèches and open access provision, which are every four years.

At these inspections we check whether the service has a clear, effective Statement of Purpose and whether the service delivers on the commitments set out in its Statement of Purpose. In assessing whether registration is justified inspectors check that the service can demonstrate a history of compliance with regulations.

- **Focused inspections** consider the experience of people using services and we will look at compliance with regulations when poor outcomes for people using services are identified. We carry out these inspections in between baseline inspections. Focused inspections will always consider the quality of life of people using services and may look at other areas.

Baseline and focused inspections may be scheduled or carried out in response to concerns.

Inspectors use a variety of methods to gather information during inspections. These may include;

- Talking with people who use services and their representatives
- Talking to staff and the manager
- Looking at documentation
- Observation of staff interactions with people and of the environment
- Comments made within questionnaires returned from people who use services, staff and health and social care professionals

We inspect and report our findings under 'Quality Themes'. Those relevant to each type of service are referred to within our inspection reports.

Further information about what we do can be found in our leaflet 'Improving Care and Social Services in Wales'. You can download this from our website, [Improving Care and Social Services in Wales](#) or ask us to send you a copy by telephoning your local CSSIW regional office.